

AT&T DOCKET NO.: 2000-0110

IN THE UNITED STATES
PATENT AND TRADEMARK OFFICE

Declaration and Power of Attorney

As a below named inventor, I hereby declare that:

My residence, post office address and citizenship are as stated below next to my name.

I believe I am an original, first and joint inventor of the subject matter which is claimed and for which a patent is sought on the invention entitled **METHOD AND SYSTEM FOR PREDICTING PROBLEMATIC SITUATIONS IN AUTOMATED DIALOG**, the specification of which is filed herewith.

I hereby state that I have reviewed and understand the contents of the above identified specification, including the claims, as amended by an amendment, if any, specifically referred to in this oath or declaration.

I acknowledge the duty to disclose all information known to me which is material to patentability as defined in Title 37, Code of Federal Regulations, 1.56.

I hereby claim foreign priority benefits under Title 35, United States Code, 119 of any foreign application(s) for patent or inventors= certificate listed below and have also identified below any foreign application for patent or inventors= certificate having a filing date before that of the application on which priority is claimed:

None

I hereby claim the benefit under Title 35, United States Code, 120 of any United States application(s) listed below and, insofar as the subject matter of each of the claims of this application is not disclosed in the prior United States application in the manner provided by the first paragraph of Title 35, United States Code, 112, we acknowledge the duty to disclose all information known to us to be material to patentability as defined in Title 37, Code of Federal Regulations, 1.56 which became available between the filing date of the prior application and the national or PCT international filing date of this application:

None

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I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

I hereby appoint the following attorney(s) with full power of substitution and revocation, to prosecute said application, to make alterations and amendments therein, to receive the patent, and to transact all business in the Patent and Trademark Office connected therewith:

Samuel H. Dworetsky	(Reg. No. 27873)
Thomas A. Restaino	(Reg. No. 33444)
Cedric G. DeLaCruz	(Reg. No. 36498)
Michele L. Conover	(Reg. No. 34962)
Rohini K. Garg	(Reg. No. 45272)
Benjamin S. Lee	(Reg. No. 42787)
Robert B. Levy	(Reg. No. 28234)
Susan E. McHale	(Reg. No. 35948)
Alfred G. Steinmetz	(Reg. No. 22971)

I hereby appoint the registered practitioners of KENYON & KENYON included in the Customer Number provided below to prosecute this application and transact all business in the Patent and Trademark Office connected therewith.

Customer Number: 23838

Please address all correspondence to Samuel H. Dworetsky, AT&T Corp., P.O. Box 4110, Middletown, NJ 07740-4801. Please direct all telephone calls in this application to Mr. Ronald E. Prass, Jr., Esq. at 202-220-4207.

Full name of second joint inventor: **ALLEN LOUIS GORIN**

Inventor's signature

Allen Louis Gorin

Date

11/15/2000

Residence:

Berkeley Heights, Union County, New Jersey

Citizenship:

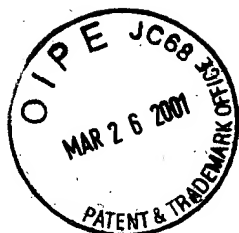
USA

Post Office Address:

**205 Spring Ridge Drive
Berkeley Heights, New Jersey 07922**

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Full name of 2nd joint inventor: **IRENE LANGKILDE GEARY**Inventor's signature _____ Date 11/15/2000Residence: **Los Angeles, Los Angeles, California**Citizenship: **USA**Post Office Address: **11037 Ohio Drive
Los Angeles, California 90025**Full name of 3RD joint inventor: **DIANE JUDITH LITMAN**Inventor's signature Diane Judith Litman Date 11-15-00Residence: **Maplewood, Essex County, New Jersey**Citizenship: **USA**Post Office Address: **9 Everitt Place
Maplewood, New Jersey 07040**Full name of 4TH joint inventor: **MARILYN ANN WALKER**Inventor's signature Marilyn Ann Walker Date Nov 15, 2000Residence: **Morristown, Morris County, New Jersey**Citizenship: **USA**Post Office Address: **28 Franklin St.
Morristown, New Jersey 07960**Full name of 5TH joint inventor: **JEREMY H. WRIGHT**Inventor's signature Jeremy H Wright Date 11/15/00Residence: **Warren, Somerset County, New Jersey**Citizenship: **U.K.**Post Office Address: **87 King George Road
Warren, New Jersey 07059**



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Full name of second joint inventor: **ALLEN LOUIS GORIN**

Inventor's signature _____ Date _____

Residence: **Berkeley Heights, Union County, New Jersey**

Citizenship: **USA**

Post Office Address: **205 Spring Ridge Drive
Berkeley Heights, New Jersey 07922**

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Full name of 2nd joint inventor: **IRENE LANGKILDE GEARY**

Inventor's signature Irene Langkilde Geary Date 15 Nov 2000

Residence: **Los Angeles, Los Angeles, California**

Citizenship: **USA**

Post Office Address: **11037 Ohio Drive
Los Angeles, California 90025**

Full name of 3RD joint inventor: **DIANE JUDITH LITMAN**

Inventor's signature _____ Date _____

Residence: **Maplewood, Essex County, New Jersey**

Citizenship: **USA**

Post Office Address: **9 Everitt Place
Maplewood, New Jersey 07040**

Full name of 4TH joint inventor: **MARILYN ANN WALKER**

Inventor's signature _____ Date _____

Residence: **Morristown, Morris County, New Jersey**

Citizenship: **USA**

Post Office Address: **28 Franklin St.
Morristown, New Jersey 07960**

Full name of 5TH joint inventor: **JEREMY H. WRIGHT**

Inventor's signature _____ Date _____

Residence: **Warren, Somerset County, New Jersey**

Citizenship: **U.K.**

Post Office Address: **87 King George Road
Warren, New Jersey 07059**